

## Billable/NonBillable Time Report

**Description:** The Billable/NonBillable Time Report allows the user to see the billable time and no charge time per project or service ticket.

**Purpose:** The purpose of the Billable/NonBillable Time Report is to provide the client with detail of chargeable and no charge time completed.

### Criteria

Parameter	Description
Company	The company where the individual time is applied.
Start Date	The date that the ticket was closed.
End Date	The date that the ticket was closed.

### Report Fields

Report Field	Description	ConnectWise Screen	ConnectWise Field
Close Date	The date that the ticket was closed.	Service Ticket	Close Date
Project/Ticket #	The project or service ticket number for which the member time is applied against.	Service Ticket Board	Ticket Number
Member	The member that completed the work that was applied against the project or service ticket.	Company	Service Time Tab
Work Role	The work role assumed by the member for the individual project ticket or service ticket.	Time	Time Tab
Bill Hours	The actual hours billed for the worked completed by the member.	Time Tab	Actual Hours
Bill Amount	The bill hours multiplied by the hourly rate.		
N/C Hours	The actual hours against the project or service ticket by the member which which there is no charge.	Time Tab	Actual Hours
N/C Amount	The no charge hours against the project or service ticket multiplied by the hourly rate.		